TURKU HANSDA LAPSA HEMRAM MAHAVIDYALAY

(A Govt. Aided General Degree College affiliated to Burdwan University and registered u/s 2(f) & 12(B) of UGC Act, 1956)
[Established in 2006 and Accredited 'B' by NAAC in 2016]

Vill-Madian, Mallarpur PIN 731216, West Bengal

website- www.thlhmahavidyalay.ac.in



PO-Ganpur, Birbhum
Phone & Fax 03461-262175
email- tlmprincipal@gmail.com

5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

Documents:

Proof for Implementation of guidelines of

statutory/regulatory bodies







GRIEVANCE REDRESSAL CELL

Introduction: - The Students' Grievance Redressal cell desires to promote and maintain a conducive educational environment. The cell enables student to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the college. Grievances otherwise received are forwarded to the chairman of the cell for immediate redressal. 'Students' Grievance cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. In all such cases, prompt action is taken and the matter is sorted out. In all such cases the aggrieved student is informed of the measures taken and checks in are introduced in the system to ensure that there is no repetition of the same.

Vision & Mission:

- To make officials of the College responsive, accountable and courteous in dealing with the students' grievances.
- To support those students who have been deprived of the services offered by the college, for which he/she is entitled.
- To ensure effective solution to the students' grievances with an impartial and fair approach.

Grievance Cell Member:

Sl. No.	Name of the member	Designation
1.	Dr. Amit K Chakrabarty	Principal
2.	Prof.Amitesh Roy	Convener
3.	Dr. Reba Das	Member
4.	Dr.Bratati Chakraborty	Member
5.	Ajfar Ali	Member

Swhr

Dr Suman Mukherjee Teacher-in-Charge

Website: www.thlhmahavidyalay.ac.in

Formation of Grievance Redressal Cell:

In connection with the Grievance Redressal Cell, a meeting was held under the chairmanship of Dr. A. K. Chakraborty, the Principal of the College. A Grievance Redressal cell was formed on the recommendation of the Governing Body and a meeting was held in their presence on 29/06/2017. It was decided that the Committee would be formed with the following members: -

Sl. No.	Name of the member	Designation
1.	Dr. Amit K Chakrabarty, Principal	Chairman
		y
2.	Prof. Amitesh Roy, Assistant Professor, Department of History	Convener
	JE 1	
3.	Dr. Reba Das, Assistant Professor, Department of Bengali	Member
4.	Dr. Bratati Chakraborty& Assistant Professor, Department of Sanskrit	Member
5	Ajfar Ali (Head Clerk)	Member
	compared to the second second second second	** (III) *******************************



Procedure of Grievance Redressal

In case of any Grievance case reported,

The grievance procedure is a machinery to sort out the issues between the students and the College. It means that if a student believes that, he/she has been treated unfairly with respect to his/her academic/administrative affairs or is convinced to be discriminated is to be redressed surely. It is a device to search out the solutions of a problem. It enables to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the college. It involves a process of investigation in which Students' Grievance Cell, enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Matters are disclosed to only those who have a legitimate role in resolving the matter. The students are ought to lodge their grievances in the written form and to be submitted in the drop box placed in the college main gate. The secretary in turn intimates the matter to the committee for necessary action.

Grievances received are forwarded to the Principal for immediate redressal.

Exclusions: Some precautions to be maintained in regard to the issues which shall not be entertained, are as follows:-

- Decisions of the competent authority on assessment and examination result.
- Decision made by college under the disciplinary rules and misconduct.
- Decisions with regard to a word of scholarship seen on session awards and medals.
- Decisions of the academic committees constituted by the college.
- Decisions of the college in admission procedures of choice based courses.

प्रदेश महामान्य प्रति । स्वर्धातमान्य प्रति । स्वर्धातमान्य । स्वर्यातमान्य । स्वर्धातमान्य । स्वर्धातमान्य । स्वर्धातमान्य । स्वर्यातमान्य ।

Dr Suman Mukherjee Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

Website: www.thlhmahavidyalay.ac.in



TURKU HANSDA LAPSA HEMRAM MAHAVIDYALAY

Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216
STUDENTS GRIEVANCE COMMITTEE
STUDENTS GRIEVANCE FORM

1) Name				
2) Class				
3) Department				
4) Male / Female				
5) Aadhar Number				
6) Mobile number				
7) Grievance Type:				
a) Examination				
b) Infrastructure				
c) Hygiene				
d) Library				
e) Sports				
f) Admission				
g) Teaching learning				
h) General facilities	·			
I)Any other				
8) Grievance Description				
		•		
I hereby declare that the information provided above is correct. I shall be responsible for furnishing any wrong information.				
Day and Date:	Student Signatu	ure		

HEMO Fine Turku HansdaLapsaHemramMahavidyalay

Dr Suman Mukherjee Website: www.thlhmahavidyalay.ac.in

Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

2018-2019





Turku HansdaLapsaHemram Mahavidyalay GRIEVANCE REDRESSAL CELL

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216 Mail Id.-

Ref.

Date: 23/08/2018

NOTICE

All the students are hereby notified to place their grievance(s) if any on plain paper and drop them in the allotted boxes for the Grievance Redressal Cell. The three respective boxes are kept by the side of the main gate, at the right side of the IQAC gate in the the ground floor and by the side of the library gate in the first floor. The received grievances will be scrutinized by the cell members and proper action will be taken followed by a discussion with the convener sir at the earliest.

CONVENER

Convener
Grievance Redrassal Cell
FHLH Mahavidyalay
Mallarpur, Birbhum

IQAC COODINATOR

Co-Ordinator, IQAC furku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum, 731216 (W.B.) PRINCIPAL

S 2 Cax

Principal THLH Mahavidyalay Madian, Mallarpur, Gonpur Birbhum, W.B





Turku HansdaLapsaHemramMahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Email:grievancethlhm@gmail.com

Ref.

Date: 10/8/2018

Notice

A Meeting of Grievance Redressal Committee will be held on 13th August, 2018, at 11.30 am at Principal's office. The members of the committee are requested to join the meeting to discuss the issues raised by the students on the following points. They are:

- 1. The students of SEM1 have complained that the no. of seats in General course is about 719 whereas about 1000 students have applied for the course. So they have appealed for increasing the seats.
- 2. They do not get proper drinking water and so they have appealed for that.
- 3. They do not get classes in proper time.
- 4. Girls and boys common room are lacking the proper materials needed.

Amitestay CONVENOR Amitesh Roy

Copy forwarded to:

- o Principal, THLH Mahavidyalay
- o IQAC Coordinator, THLH Mahavidyalay
- o Office Copy

Contact:9851225923

Website:www,thlhmahavidyalay.ac.in



MEETING RESOLUTIONS

Academic Year: 2018-2019

The Grievance Redressal Committee meeting was held on 13th August 2019 at 11.30 am .The agenda of the meeting was to discuss the grievances received by the students and to discuss the ways to resolve the grievances. The complaint box was opened and the following steps were taken on the basis of those complaints:-

- 1. The college authority appealed to the university for the enhancement of the seats and hence seats were increased.
- 2. Three water filters as well as two water coolers have been established for the students, teachers as well as the non teaching staff members.
- 3. The college authority has requested the teachers to enter the college in proper time and take their classes properly maintaining the routine.
- 4. One vending machine has been has been put into the girls common room for their safety.

Members who attended the meeting:

CONVENER

Amit Kr Chakrabarty PRINCIPAL AND CHAIRMAN

Principal THLH Mahavidyalay Madian, Mallarpur, Gonpur Birbhum, W.B

Dr.Reba Das

Dr.BratatiChakrabarty

Ajfar Ali (Head-Clerk)

Dr Suman Mukherjee

Teacher-in-Charge

Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

2019-2020





Ref.

Turku HansdaLapsaHemram Mahavidyalay GRIEVANCE REDRESSAL CELL

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016 Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Mail Id.-

.

Date: 22/08/2019

NOTICE

All the students are hereby notified to place their grievance(s) if any on plain paper and drop them in the allotted boxes for the Grievance Redressal Cell. The three respective boxes are kept by the side of the main gate, at the right side of the IQAC gate in the the ground floor and by the side of the library gate in the first floor. The received grievances will be scrutinized by the cell members and proper action will be taken followed by a discussion with the convener sir at the earliest.

CONVENER

Convener
Grievance Redrassal Cell
THLH Mahavidyalay
Mallarpur, Birbhum

IQAC COODINATOR

Co-Ordinator, IQAC furku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum, 731216 (W.B.) **PRINCIPAL**

Principal
THLH Mahavidyalay
Madian, Mallarpur, Gonpur
Birbhum, W.B

RSA HEMRALLA POSITION AND ADMINISTRATION AND ADMINI



Turku HansdaLapsaHemramMahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

adian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Email:grievancethlhm@gmail.com

Ref.

Date: 20/08/2019

Notice

A Meeting of students Grievance Redressal Committee is scheduled to be held on 22/08/2019, at 11.30 am at Principal's office. The agenda for the meeting is as follows: -

Agenda:

- 1. Repairing of classroom Ceiling fan and to ensure sufficient light in the classrooms.
- 2. Plan of action for the above issue.
- 3. The students of Santali department have appealed for new books following the CBCS pattern so that they can continue their studies smoothly.
- 3. Miscellaneous.

QSA HEMRA WASHINGTON TO SERVICE OF THE PARTY OF THE PART

Amstern Ray CONVENOR

Amitesh Roy

Copy forwarded to:

- 1. Principal, THLH Mahavidyalay
- 2. IQAC Coordinator, THLH Mahavidyalay
- 3. Office Copy

Dr Suman Mukherjee

Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay

Mallarpur, Birbhum-731216

Contact:8926355069

Agenda:

- 1. Repairing of classroom Ceiling fan and to ensure sufficient light in the classrooms.
- 2. Plan of action for the above issue.
- 3. Miscellaneous.

Minutes of the meeting

A Meeting of Grievance Redressal Committee held on 22/08/2019, emphasized on the following points.

- 1. The Grievance Committee has been looking into the matter with utmost and communicated with the administration to resolve the following problems.
- 2. The meeting ended at 2.30 pm and there were no other points for discussion.
- 3. Our college authority has decided to buy all the texts following the CBCS pattern for Santali Hons. students and collect it in the library for their smooth running of studies.

Members who attended the meeting:

Amitesh Roy

Amsterholog

CONVENOR

Dr. Amit K Chakraborty

PRINCIPAL AND CHAIRMAN

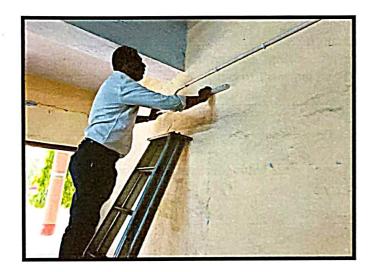
Principal
THLH Mahavidyalay
Madian, Mallarpur, Gonpur
Birbhum, W.B

Dr. Reba Das Dr.BratatiChakrabarty Ajfar Ali (Head-Clerk))



Action Taken Report

The campus development committee of our college tries to resolve the problem by installing lights and repairing fans as complaint lodged by GRC.











Turku HansdaLapsaHemramMahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216 Email:grievancethlhm@gmail.com

Ref.

Date: 07/02/2020

Notice

The Grievance Redressal Committee meeting for the academic year 2019-2020 was held on 07/02/2020 under the chairmanship of Principal sir. The meeting began with discussing the agenda points of the former meeting.

Agenda:-

- 1. Discussion on the issues recorded in the prior meeting and the solutions being brought out related to those issues.
- 2. Misc.

Amitesh Roy
Convenor

Copy forwarded to:

- 1. Principal, THLH Mahavidyalay
- 2. IQAC Coordinator, THLH Mahavidyalay
- 3. Office Copy

प्रमातिगमय ज्यातिगमय २००६ मान्यातिगमय १००८ मान्यातिगमय १००८ मान्यातिगमय

Contact:9851225923

Dr Suman Mukherjee Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

Website: www.thlhmahavidyalay.ac.in

Agenda:-

- 1. Discussion on the issues recorded in the prior meeting and the solutions being brought out related to those issues.
- 2. Misc.

Minutes of the meeting

- 1. the committee discussed that the environment in the college is quite comfortable and cordial.
- 2. Further, our chairman congratulated and thanked the members for the effective working and a quite improvement of classroom fan and installation of light.
- 3. He also ensured that the committee members will continue acting as the active members of the cell in future course of actions.
- 4. There is no any other Grievance lodged in the current year

Members of the committee;

Amitesh Roy Convenor Dr. Amit K Chakraborty
Principal and Chairman

Principal THLH Mahavidyalav Madian, Mallarpur, Gonpur Birbhum, W.B

Dr. Reba Das Dr.Bratati Chakraborty Ajfar Ali(head clerk)





Turku HansdaLapsaHemramMahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

ladian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Email:grievancethlhm@gmail.com

Ref.

Date: 12/03/2020

Notice

The Grievance Redressal Committee meeting for the academic year 2020-2021 was held on 04/08/2021 under the chairmanship of Principal sir through online mode on Google Meet Platform. The meeting began with discussing the agenda points of the former meeting.

Agenda:-

- 1. Discussion on the issues recorded in the prior meeting and the solutions being brought out related to those issues.
- 2. Misc.

Amikelloy Amitesh Roy Convenor

Copy forwarded to:

- 1. Principal, THLH Mahavidyalay
- 2. IQAC Coordinator, THLH Mahavidyalay
- 3. Office Copy

Dr Suman Mukherjee

Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

Contact:9851225923

Website: www.thlhmahavidyalay.ac.in

Agenda:-

- 1. Discussion on the issues recorded in the prior meeting and the solutions being brought out related to those issues.
- 2. Misc.

Meeting Resolution

- 1. The committee discussed that in this pandemic situation of covid -19, on students' request all the teachers have started online classes. Classes are still continuing on online basis.
- 2. He also ensured that the committee members will continue acting as the active members of the cell in future course of actions.
- 3. There is no any other Grievance being lodged in the current year.

Amitesh Roy
Convenor

Dr. Reba Das Dr.Bratati Chakraborty Ajfar Ali (Head clerk) Dr. Amit K. Chakrabarty Principal and Chairman

THLH Manavic Madian, Mallarpur, Gonpur Birbhum, W.B

RSA HEMRALIA DA HAVIO



Turku HansdaLapsaHemramMahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

adian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216 Email:grievancethlhm@gmail.com

Ref.

Date: 10/06/2020

Notice

The Grievance Redressal Committee meeting for the academic year 2020-2021 was held on 12/07/2020 under the chairmanship of Principal sir through online mode on Google Meet Platform. The meeting began with discussing the agenda points of the former meeting.

Agenda: -

- 1. Discussion on the issues recorded in the prior meeting and the solutions being brought out related to those issues.
- 2. Misc.

Amitesh Roy Convenor

Copy forwarded to:

- 1. Principal, THLH Mahavidyalay
- 2. IQAC Coordinator, THLH Mahavidyalay
- 3. Office Copy

Dr Suman Mukherjee Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

Contact:9851225923



Website: www.thlhmahavidyalay.ac.in

2020-2021





Turku HansdaLapsaHemram Mahavidyalay GRIEVANCE REDRESSAL CELL

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216
Mail Id.-

Ref.

Date: 22/08/2020

NOTICE

All the students are hereby notified to place their grievances(s) if any on plain paper and drop them in the allotted boxes for the Grievance Redressal Cell. The three respective boxes are kept near the main gate, by the side of the entrance gate of IQAC and near the Library gate. Since the college is closed due to covid situation, they may also submit their grievances on online basis via the platform created on the college website-: grievancethlhm@gmail.com. The received grievances will be scrutinized by the cell members and proper action will be taken followed by a discussion with the suitable authority at the earliest.

CONVENER

Convener
Grievance Redrassal Cell
THLH Mahavidyalay
Mallarpur, Birbhum

IQAC COODINATOR

Co-Ordinator, IQAC furku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birphum, 731216 (W.B.) PRINCIPAL

2 Cok

Principal
THLH Mahavidyalay
Madian, Mallarpur, Gonpur
Birbhum, W.B



Agenda: -

- 1. Discussion on the issues recorded in the prior meeting and the solutions being brought out related to those issues.
- 2. Misc.

Minutes of the meeting

- 1. the committee discussed that in this pandemic situation of covid -19, on students' request all the teachers have started online classes.
- 2. He also declared that the classes are running very smoothly without any hindrance.
- 3. He also ensured that the committee members will continue acting as the active members of the cell in future course of actions.

Amitesh Roy Convenor

Members of the committee;

Dr. Reba Das

Dr.Bratati Chakraborty

Ajfar Ali(Head clerk)

Dr. Amit Kr. Chakraborty principal and Chairman

SZACAK

Principal
THLH Mahavidya
Madian, Mallarpur, GonpuBirbhum, W.B

Dr Suman Mukherjee Teacher-in-Charge

Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

2021-2022





Ref.

Turku HansdaLapsaHemram Mahavidyalay

GRIEVANCE REDRESSAL CELL

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016 Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Mail Id.-

Date:

NOTICE

All the students are hereby notified to place their grievances(s) if any on plain paper and drop them in the allotted boxes for the Grievance Redressal Cell. The three respective boxes are kept near the main gate, by the side of the entrance gate of IQAC and near the Library gate. Since the college is closed due to covid situation, they may also submit their grievances on online basis via the platform created on the college website: grievancethlhm@gmail.com. The received grievances will be scrutinized by the cell members and proper action will be taken followed by a discussion with the suitable authority at the earliest.

IQAC COODINATOR

Co-Ordinator, IQAC furku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum, 731216 (W.B.) **PRINCIPAL**

Principal THLH Mahavidyalay Madian, Mallarpur, Gonpur Birbhum, W.B

23/08/2021



Convener

Mallarpur, Birbhum

Mahavidyalay



Turku HansdaLapsaHemramMahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

ladian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Email:grievancethlhm@gmail.com

Ref.

Date: 16/09/2021

Notice

A meeting will be held on 17/09/2021 at 2.30 pm in the Meeting Room to discuss the following agenda. All the members of the Grievance Redressal Cell are hereby requested to attend the meeting.

Agenda

- 1. Arrangement of Covid-19 vaccination.
- 2. Preparation of Vaccination.
- 3. Students of Geography Department have appealed for reduction of fees upto 50%.
- 4. The students of Physical education dept. have appealed for more gymnasium equipments for their physical fitness.
- 5. The students of Physical Education have again appealed for grass cutter machine for cleaning the ground to enable themselves to play properly.

6. Miscellaneous.

Amitesh Roy Convener

AmeberhRay

Copy forwarded to:

- 1. Principal, THLH Mahavidyalay
- 2. IQAC Coordinator, THLH Mahavidyalay

3. Office Copy

Dr Suman Mukherjee

Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

Contact:9851225923

Websiteww.thlhmahavidyalay.ac.in

Resolutions adopted

The meeting's agenda was first announced by the Principal in accordance with the notice, and the members in attendance then unanimously approved the resolutions listed below:

- 1. All the stakeholder of the college will be vaccinated through NSS and IQAC with the help of local BMOH and medical staff of Mallarpur.
- 2. To maintain the social distancing regulation provided by Indian government.
- 3. The fee structure is done according to the norms of University so the appeal of the students was for reduction of fees could not be approved in the college.
- 4. Our college authority has appealed to the finance committee for purchasing the equipments for Physical Education department. After getting the approval of the finance committee the college will try to manage it as early as possible.

The meeting ended with vote of thanks.

Amitesh Roy Convenor Dr. Amit Kr. Chakraborty Principal and Chairman

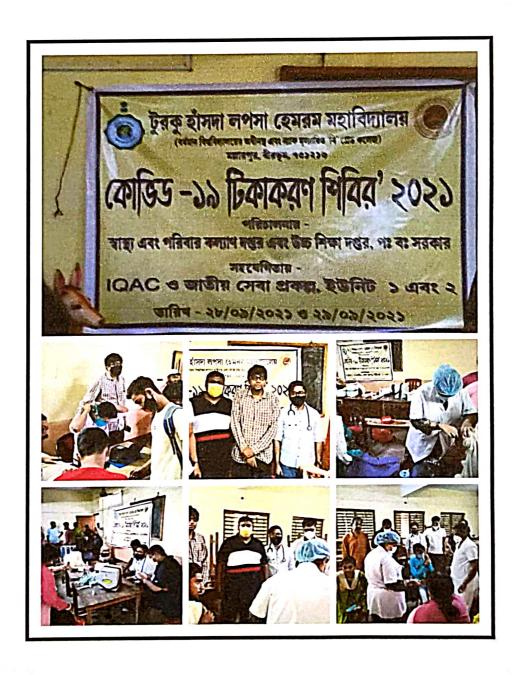
Principal
THLH Mahaviu, 413
Madian, Mallarpur, Gonpur
Birbhum, W.B

Dr. Reba Das Dr.Bratati Chakraborty Ajfar Ali (Head clerk)



Action Taken Report

On 28th and 29th September 20219, 58 students and beneficiaries were largely benefited by the covid 19 vaccination camp organized by NSS unit I and II in collaboration of IQAC and Mallarpur BMOH. Social distancing and covid 19 rules were maintained during the vaccination camp.







Turku HansdaLapsaHemramMahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

ladian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Email:grievancethlhm@gmail.com

Date:

Ref. 06/04/2022

Notice

A meeting will be held on 11/04/2022 at 2.30 pm in the Meeting Room to discuss the following agenda. All the members of the Grievance Redressal Cell are hereby requested to attend the meeting.

Agenda

- 1. Revision of previous meeting minutes.
- 2. Analysis of the report & outcomes of activities related to Grievance Redressal Cell and initiatives taken by the institution.
- 3. Miscellaneous.

Amitesh Roy Convenor

Copy forwarded to:

- 1. Principal, THLH Mahavidyalay
- 2. IQAC Coordinator, THLH Mahavidyalay

3. Office Copy

Dr Suman Mukherjee Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay

Mallarpur, Birbhum-731216

Contact:9851225923

Website: www.thlhmahavidyalay.ac.in

AGENDA

- 1. Revision of previous meeting minutes.
- 2. Analysis of the report & outcomes of activities related to grievance initiatives taken by the institution.
- 3. Miscellaneous.

Metting Resolutions

The meeting's agenda was first announced by the principal in accordance with the notice, and the members in attendance then unanimously approved the resolutions listed below:

- 1. The resolutions of previous meeting are read and confirmed by the members of Grievance Redressal Cell in the presence of the principal.
- 2. There is no Grievance lodged in this session.

The meeting ended with vote of thanks.

Amitesh Roy

Convenor

Dr. Reba Das

Dr.Bratati Chakraborty

Smiterhor

Ajfar Ali (Head clerk)

Amit Kr. Chakraborty Principal and Chairman

5 Zucak

Princ THLH Mahavi Madian, Mallarpur, Gonpur Birbhum, W.B

PSA HEMRON PSE TO BE TO

Dr Suman Mukherjee

Swh

Teacher-in-Charge

Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

2022-2023





Turku HansdaLapsaHemram Mahavidyalay

GRIEVANCE REDRESSAL CELL

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216 Mail Id. -: grievancethlhm@gmail.com

Ref.

Date: 25/08/2022

NOTICE

All the students are hereby notified to place their grievances(s) if any on plain paper and drop them in the allotted boxes for the Grievance Redressal Cell. The three respective boxes are kept near the main gate, by the side of the entrance gate of IQAC and near the Library gate. Since the college is closed due to covid situation, they may also submit their grievances on online basis via the platform created on the college website-: grievancethlhm@gmail.com. The received grievances will be scrutinized by the cell members and proper action will be taken followed by a discussion with the suitable authority at the earliest.

Convener nce Redrassal Cell Mahavidyalay Jur, Birbhum

IQAC COODINATOR

Co-Ordinator, IQAC Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum, 731216 (W.B.) **PRINCIPAL**

THLH Mahavidyalay Madian, Mallarpur, Gonpur **Principal** Birbhum, W.B

Dr Suman Mukherjee

Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216



Turku Hansda Lapsa Hemram Mahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Email:grievancethlhm@gmail.com

Ref.

Date: 07/12/2022

Notice

A meeting will be held on 07/12/2022 at 2.30 pm in the Meeting Room to discuss the following agenda. All the members of the Grievance Redressal Cell are hereby requested to attend the meeting.

Agenda

- 1. Revision of previous meeting minutes.
- 2. Commencement of remedial classes and tutorial classes.
- 3. Students of Geography Department have appealed for more and more computers.
- 4. Students of SEMII of BNGH have appealed for more and more books in the library since they do not have the financial support to buy the books.
- 5. The students of English Hons. SEMIV have appealed for the improvement in canteen.
- 6. Miscellaneous.

Copy forwarded to

1. Principal, THLH Mahavidyalay

1. IQAC Coordinator, THLH Mahavidyalay

2. Office Copy

Amitesh Roy Convener

Contact:9851225923



Website: www.thlhmahavidyalay.ac.in

Agenda

- 1. Revision of previous meeting minutes.
- 2. Arrangement of an awareness program on Grievance redressal cell
- 3. Miscellaneous.

Metting Resolutions

The meeting's agenda was first announced by the principal in accordance with the notice, and the members in attendance then unanimously approved the resolutions listed below:

- 1. The resolutions of previous meeting are read and confirmed by the members of Grievance Redressal Cell in the presence of the Principal.
- 2. The following matter discussed in the meeting and the members of the committee anonymously came into the conclusion to resolve the problem immediately.
- 3. Some old computers have been repaired and they have been arranged in department of Geography for the students.
- 4 . some books have been ordered in Bengali Hons. for the students.
 - The canteen of our college has improved and some hygienic food items have been introduced in it.

Amileskoy. Amitesh Roy

Convenor

Sincerely, Dr. Amit Kr. Chakraborty Principal and Chairman

5 2 Cak

THLH Mahaviux Madian, Mallarpur, Gonpur Birbhum, W.B

Dr. Reba Das Dr.Bratati Chakraborty Ajfar Ali (Head clerk)

Dr Suman Mukherjee Teacher-in-Charge

Sulm

Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216



Turku HansdaLapsaHemramMahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan NAAC Accredited with B in 2016

Iadian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Email:grievancethlhm@gmail.com

Ref.

Date: 15/03/2023

Notice

A meeting will be held on 07/12/2022 at 2.30 pm in the Meeting Room to discuss the following agenda. All the members of the Grievance Redressal Cell are hereby requested to attend the meeting.

Agenda

- 1. Revision of previous meeting minutes.
- 2. Analysis of the report & outcomes of activities related to Grievance Redressal Cell initiatives taken by the institution.
- 3. Miscellaneous.

Sincerely Amitesh Roy Convener

Amterhay.



Dr Suman Mukherjee

Website: www.thlhmahavidyalay.ac.in

Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay Mallarpur, Birbhum-731216

Agenda

- 1. Revision of previous meeting minutes.
- 2. Analysis of the report & outcomes of activities related to Grievance Redressal Cell and the initiatives taken by the institution.
- 3. Miscellaneous.

Metting Resolutions

The meeting's agenda was first announced by the Principal in accordance with the notice, and the members in attendance then unanimously approved the resolutions listed below:

- 1. The resolutions of previous meeting are read and confirmed by the members of Grievance Redressal Cell in the presence of the Principal.
- 2. There is no Grievance lodged in this session.

The meeting ended with vote of thanks.

Amitesh Ray

Amitesh Roy

Convenor

Dr. Reba Das Dr.Bratati Chakraborty Ajfar Ali (Head clerk) Dr. Amit Kr. Chakraborty Principal and Chairman

Principal THLH Mahavidyalay Madian, Mallarpur, Gonpur Birbhum, W.B



Dr Suman Mukherjee Teacher-in-Charge Turku Hansda Lapsa Hemram Mahavidyalay

Mallarpur, Birbhum-731216